



Best Ears

In-Ear Monitors

User Manual/Warranty

Welcome and thank you for owning a **Best Ears** product. This manual will cover a variety of information that you need to know about your custom In-Ear Monitors or "IEMs" .

In The Package

Your **Best Ears** IEMs come with

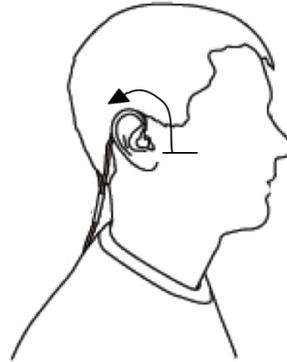
- Pair of custom 3-Driver In-Ear Monitors
- User Manual/Warranty
- Your original ear impressions, specially lacquered to be used as custom earplugs
- Tube Cleaning Tool for removing earwax from your IEM's acoustic tubing
- Hard Travel Case with pressure equalizing port (for airline travel), padlock hole, customizable foam, and identifying name/number tag
- One 3.5mm Female to 1/4" Male Adaptor

Use

Your **Best Ears** IEMs work the same way as earbuds/headphones and can be used with any 3.5mm port or can be adapted to fit a 1/4" plug with the included 3.5mm Female to 1/4" Male Adaptor. Your IEM's are intended to be used with a wireless pack for in ear monitors, but other arrangements are possible such as a compact mixer. To insert your IEMs into your ears, first start

with the cable pointing the same direction as you are facing. Then slowly “Dial-In” or screw in your IEMs until you feel a tight fit and seal (See image). You should notice a significant reduction in outside sound right away. The noise reduction is about 25 dB. You can insert your included custom earplugs the same way.

Using your IEMs with pro-audio arrangements allows for the full power experience of your **Best Ears** IEMs. If you use your IEMs as music listening earbuds, be sure to listen to High-Fidelity audio. Most digital music (especially streaming, but including your iPod) is compressed and won't bring your IEMs to life to the capacity that they are capable of.



Maintenance

Your **Best Ears** IEMs are quite durable and made to be used frequently. There are a few tips that can increase the lifespan of the internal drivers and thus, the IEMs themselves. The biggest cause of driver failure is corrosion, which occurs over long periods of time, from the salt and moisture from sweat. It is recommended to store your IEMs in a cool, dry environment as much as possible when not being used. Some people like to keep desiccant packets in their storage case.

It is also recommended to periodically examine your sound ports to ensure it is free of wax/buildup. Any type of buildup in the acoustic tubing will drastically affect the tonal quality of your IEMs and can be cleared using the included “Wax-Loop” cleaning tool.

The IEM earpieces themselves *can* be disconnected and removed from the cable if absolutely necessary. However this is strongly not recommended. The more the cable is removed from the earpieces, the more the metal is stretched inside the female plug. This decreases its ability to *always* stay snugly plugged in while you perform.

Warranty

Your **Best Ears** IEMs come with a 1-Month fit warranty and a 6-Month functionality warranty. Your 1-Month fit warranty mean that if for any reason you feel that the fit of your custom earpieces aren't quite right, let us know! We'll do

everything we can to make them just right for your fit and get them back to you as soon as possible. Your 6-month functionality warranty protects you in case your internal drivers fail prematurely. Should you experience a technical problem with your **Best Ears** IEMs you can contact me at michal@best-ears.com and I will take good care of you. Should we deem that your earpiece is beyond repair, we will provide you with a replacement at no cost. This warranty does not apply to physical/cosmetic damage such as scratches, cracks, dropping in water or general wear and tear. If your IEMs were submerged in water and no longer functional, we cannot help you and you should not send them in. Once we open your earpiece (which cannot be undone) to inspect it, we would discover the water issue and could not provide you with a replacement.